

Proposed Service Animal Policy 9/7/2023

Community Center for the Performing Arts/WOW Hall

Service animals are permitted entry into the CCPA/WOW Hall during events and other times when the Hall is open and allowed in all areas of the building that are accessible to the public.

Service animals are dogs trained for a specific action to assist a person with a disability. Federal law does not require a service animal to wear gear of any kind. If the service animal is not clearly demonstrating their trained task, there are only two specific questions that can be asked of the patron following the federal Americans with Disabilities Act (ADA):

- 1) Is this a service animal?
- 2) What tasks, related to a disability, has this animal been trained to perform for you?

Questions that may not be asked:

- 1) What is the handler's disability
- 2) Proof of status or demand for certification

Service animals are trained for a specific purpose for their handler and are not pets.

The service animal may take up one General Admission seat at no charge.

A trainer who accompanies a service animal in training pays an admission fee.

If a patron is allergic to or uncomfortable with the animal, the patron that is allergic or uncomfortable will be re-located.

Service animals may be removed from an event or the building for behavior that poses a threat to health and safety, acts aggressively or barks, is not housetrained or is out of control.

Emotional support animals are not considered service animals as they are not trained or covered by ADA protection.

Embrace behavior that is welcoming and inclusive to our patrons with service animals.